

## Progress report Year 2

Below is our plan indicating the progress made

ACTION	RESPONSIBLE DEPARTMENT	Status	Deadline	DATE COMPLETE
Develop a plan and submit to <b>CTA</b>	CCCD Maurice Lauzon / Robert Bouchard	Done	Oct 31,2023	Oct 31, 2023
Improve/Design accessibility page of our website	IT Stanley Lee / Micheline Lavoie via consultant	In progress	Oct 31,2024	
Design a new website	IT Stanley Lee / Micheline Lavoie	In progress	Oct 31,2025	
Evaluate and establish a modernization plan for our ground equipment	Clayton Richard	In progress	Oct 31,2026	
Review and update training sessions about how to assist passengers with disabilities	CCCD Maurice Lauzon / Robert Bouchard	Done	Yearly/End of year	Completed for 2023/24
Evaluate our facilities for accessibility	External consultant / Micheline Lavoie	In progress	Oct 31,2025	
Develop information chart for available transportation to the different airports	Operational Support / Dan Plourde and Connie Ragusa Clayton Richard	Done	Apr 30,2024	May 31, 2024
Develop an internal audit	CCCD Maurice Lauzon / Robert Bouchard	In progress	Oct 31,2024	
Establish Advisory committee	Admin / Sylvain Aubin	In progress	Jan 31,2024	

### Information received through the feedback process:

No Feedback reported relating to the transport of Persons with Disabilities.

### How the organization has considered that feedback:

None at this time

**How the organization consulted people with disabilities when preparing the progress report:**

No feedback to review.

I have finally found the first member of the committee from the Disabled community. We expect the first meeting to August or September of 2024.